

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re The Application of: )  
Krishna Mangipudi, et al. )  
)  
Patent No.: 7,058,704 ) Examiner: Thu ha T Nguyen  
)  
Issued: 06/06/2006 )  
) Art Unit: 2155  
For: METHOD AND APPARATUS )  
FOR IMPLEMENTING A SER- )  
VICE-LEVEL AGREEMENT )  
)

Cesari and McKenna, LLP  
88 Black Falcon Avenue  
Boston, MA 02210  
September 28, 2007

**CERTIFICATE OF EFS WEB TRANSMISSION**

I hereby certify that the following paper is being EFS WEB transmitted to the Patent and Trademark Office on September 28, 2007.

\_\_\_\_\_/Elaine Cruz/

Elaine Cruz

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**CERTIFICATION UNDER 37 CFR 3.73(b)**

Applicant, Network Appliance, Inc., a Corporation, hereby certifies, pursuant to 37 CFR 3.73(b), that it is the Assignee of the entire right, title, and interest in the patent identified above by virtue of a chain of title from the inventor(s), of the patent referenced above, to the current assignee as follows:

1. From Krishna Mangipudi, et al. to Webmanage Technologies, Inc. The document was recorded in the United States Patent and Trademark Office at Reel 010469, Frame 0746; and

2. From Webmanage Technologies, Inc. to Network Appliance, Inc. The document was recorded in the United States Patent and Trademark Office at Reel 012917, Frame 0038.

Accordingly Applicant certifies that Applicant has authority to file the REVOCATION AND POWER OF ATTORNEY filed herewith.

Please charge any additional fee occasioned by this paper to our Deposit Account No. 03-1237.

Respectfully submitted,

/A. Sidney Johnston/  
A. Sidney Johnston  
Reg. No. 29,548  
CESARI AND MCKENNA, LLP  
88 Black Falcon Avenue  
Boston, MA 02210-2414  
(617) 951-2500